How to be Distributor of the Year

Assessment Criteria	Considerations	Rating: (10 = Best)
Results vs Plan, Market, Category	• Reliable, 5 to 10% + growth	
Retail Store Conditions	Brand presence exceeds market share	
Brand Manager	• "A" player, dedicated resource	
Cost to Serve	Fair margin, based upon size, complexity	
Omni Channel	Channel teams, e-commerce focus	
Fun	Do you enjoy the people, country?	
Financial	Prompt payments, accurate billbacks	
Problem Solving – Response Time	Same day service, sense of urgency	
CEO	Loves your brand, engaged	
Pioneers New Business	• From concept to cases	
Supply Chain Management & Forecasting	Accurate, efficient	
Customer Relations	Senior access at top retailers	
Category Knowledge	Viewed as expert by buyers	
Profitable Partner	Sells profitable cases	
Analytical Skills: Shipments, Nielsen	• Trends, opportunities, plan	
Team (Finance, IT, Logistics)	Cross functional expertise	
Digital Savvy	Social Media team, pioneers new tools	
Reporting	On time, complete, accurate	
Best Practices	Creative idea source for other markets	
Cultural Alignment	Perfect fit with brand owner's vision	